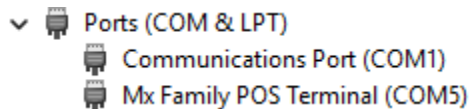


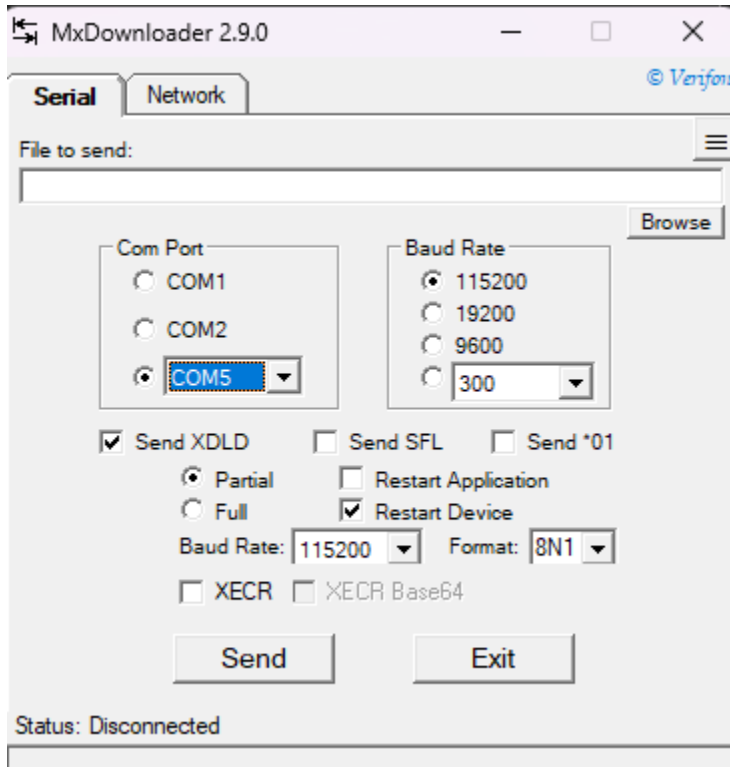


## How to download VRK via USB(COMS)

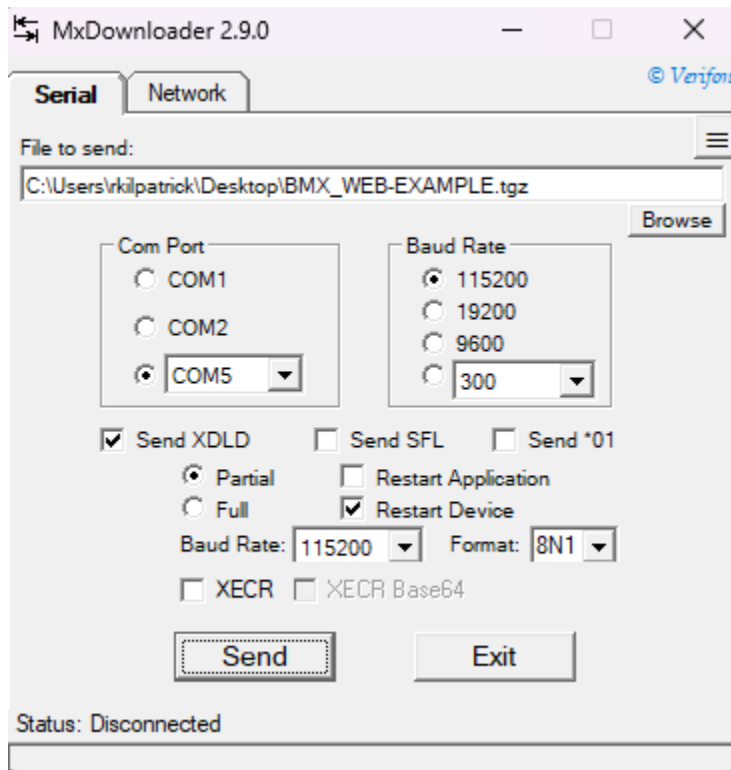
1. Make sure that the port assigned to the unit is 5 (If you need help setting your unit to this COM, please reach out to support)



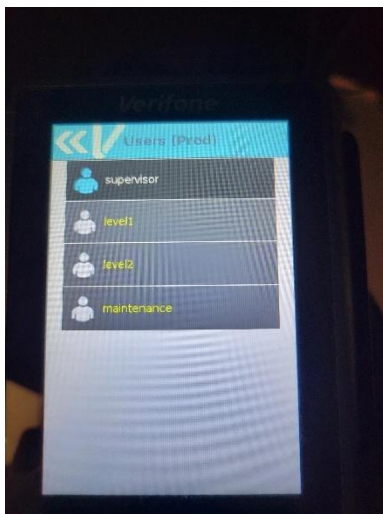
2. Once you have confirmed that the terminal is on the correct port, open MX Downloader application and copy the setting from the photo below.



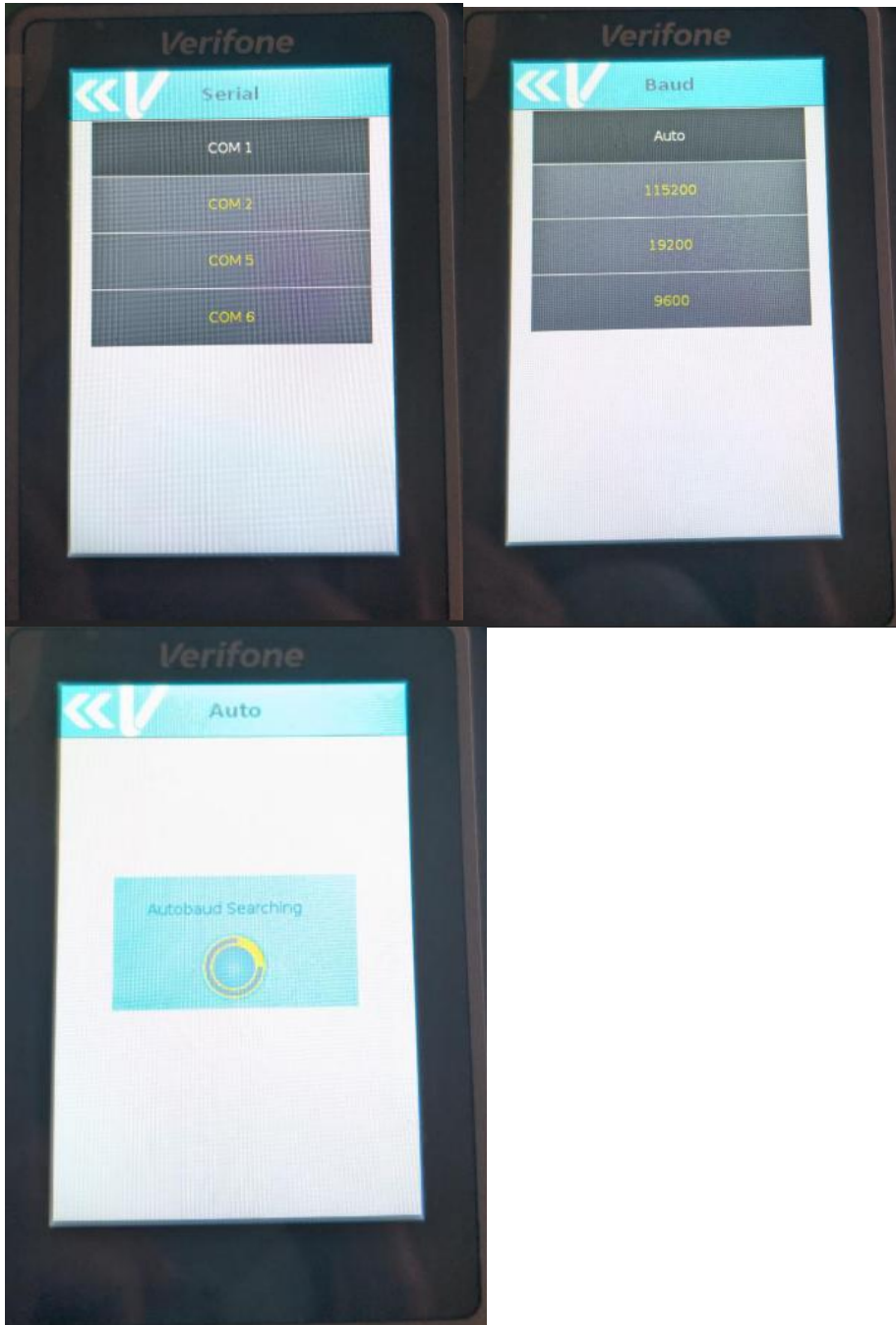
- Once all the settings match the photo. Click on the “Browse” button and select the VRK file Newbold has given you. After you have selected the file, the loader should look like this:



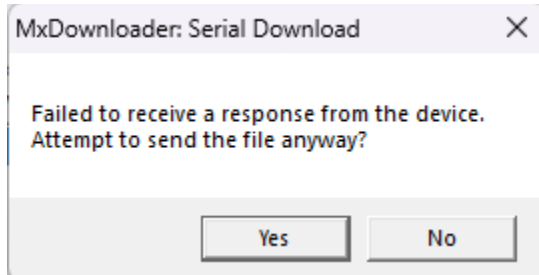
- Now the MX Downloader is ready we need to get the terminal ready to accept the load. With the terminal booted up press 1 5 9 simultaneously two times.
- This will bring you to a “Users” menu seen in the photo below. Press the green button to select supervisor and enter the password 1668321 to log in.



6. Once logged in press the 3 button to select update. Then select “Serial” in this menu. (This is a guide for USB the Verifone units use the serial option to update)  
From here select “COM 5” then “Auto”



7. Once the unit says Autobaud Searching you can press “Send” on the MX Downloader application.
8. A progress bar will pop up and at the end there will be an error. This is normal, Press yes on the error message.



9. The VRK file should have been sent to the terminal after you pressed yes. If you get any error message after this, please reach out to support.